|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | | | | |
| **JOB URGENCY INDICATOR** | **Contractor** | **Number of jobs** | **Average time/DAYS** | **ON/OUT of target** |
| **Emergency** | ADG Plumbing | 2 | 2:53 | ON |
|  | DG Joiners | 5 | 1:42 | ON |
| Magnus Electrical | 2 | 1:30 | ON |
| **TOTAL** | **9** | **1:55** | **ON** |
|  | | | |
| **Non-EMERGENCY** | ASAP | 2 | 3 | ON |
|  | A&A Decorators | 4 | 3 | ON |
| ADG Plumbers | 25 | 2 | ON |
| Averton Landscapes | 2 | 3 | ON |
| Argon Technical | 2 | 2 | ON |
| Burns Environmental | 7 | 2 | ON |
| City Building | 82 | 2 | ON |
| CAS Cleaning | 1 | 4 | ON |
| Digiview | 4 | 1 | ON |
| DG Joiners | 66 | 2 | ON |
| David Mitchell Plastering | 13 | 2 | ON |
| Mitchell Drainage | 4 | 2 | ON |
| Magnus Electrical | 29 | 2 | ON |
| **TOTAL** | **241** | **2** | **ON** |
|  | | | |
| **COMPLETED RIGHT FIRST TIME** |  | **194** | **2** | **ON** |
| **INCOMPLETE FIRST TIME** | **0** |  | |
| **% RIGHT 1ST TIME** | **100%** |
|  | | | | |
| **QUALIFYING REPAIR - 1 Day** | ADG Plumbers | 8 | 1 | ON |
| City Building | 15 | 1 | ON |
| Mitchell Drainage | 1 | 1 | **ON** |
| **TOTAL** | **24** | **1** | **ON** |
| **QUALIFYING REPAIR - 7 Days** | Magnus Electrical | **4** | **6** | ON |
|  | | | | |
| **CALL OUT** | City Building | 31 | 100:41 | **ON** |
| **AVERAGE** | **31** | **3:15** | **ON** |
|  | | | | |
| **CONTRACT** | | 0 | 0 |  |
|  | | | | |
| **ADAPTATION** | | 3 | 10 | ON |
|  | | | | |
| **OFFICE** | DG Joiners | 1 | 1 | ON |
|  | | | | |
|  | | | | |
| **VOID** | ASAP | 4 | 2 | ON |
|  | AA Decorators | 1 | 3 | ON |
| ADG Plumbing | 1 | 2 | ON |
| City Building | 2 | 2 | ON |
| DG Joiners | 3 | 4 | ON |
| **TOTAL** | **11** | **2** | **ON** |